

Dr Hannan: Questionnaire for patients wishing access to their records.

1. I am doing this questionnaire for myself Yes / No
2. If you answered no to question 1. (Please state your relationship) -----
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3. Can you read and understand English? Yes / No
4. Have you registered for ordering repeat prescriptions and booking appointments on-line? Yes / No
5. Are you happy to use passwords to access your record? Yes / No
6. After you have been to the doctor or to the hospital, you can check if the encounter has been recorded and what was discussed. Do you agree this is a good reason to have access to your records? Yes / No
7. Would you like to feedback what you think of the Records Access system?
Yes / No
8. There may be an instance when accessing your medical records online, you may read some information that could be shocking or upsetting. What do you do if this happens and you cannot speak to your doctor / nurse immediately?
(Please tick all that apply)
 - Wait until you see the doctor / nurse for them to explain further
 - Panic and get worked up
 - Look at reputable websites like NHS Choices or check the self care section at www.htmc.co.uk
 - Wait and contact the practice the next working day
 - Contact NHS Direct (111) to get further information
 - Contact GoToDoc, the Out of Hours service
 - Go to A&E for further help
9. You see a new letter has arrived in your electronic health record. You open up the letter to find it is about another patient in the practice. What do you do?
 - Read it and tell that person what you have read
 - Inform the practice
 - Don't tell anybody about it
10. Would it upset you if you read something somebody else has said about you with regards to your health?
 - No
 - Yes – I don't want this information kept in my record
 - Yes – You should not believe what others say
 - Yes – this could destroy our relationship
 - Don't know
11. Do you feel you understand what Records Access means? Yes / No